



## Diverse Fuzzy Numerical Systems and Their Utilization in the Context of Rankings

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### Abstract:

This research article explores the diverse realm of fuzzy numbers, with a specific focus on defuzzification using the bounded area method and its general applications. Fuzzy numbers, introduced by Lotfi A. Zadeh, have proven to be a powerful tool for handling uncertainty in mathematical modelling. The study begins by providing an overview of the foundational concepts of fuzzy numbers, including their types such as Triangular, Trapezoidal, Pentagonal, Hexagonal, and Heptagonal fuzzy numbers. The core of the research delves into the defuzzification process, with a particular emphasis on the bounded area method. This method, introduced for defuzzifying fuzzy numbers, offers a systematic approach to convert fuzzy sets into crisp values by considering the area under the membership function within a defined range. The article explores the mathematical underpinnings of the bounded area method and elucidates its application to various types of fuzzy numbers. Furthermore, the research investigates the general applications of defuzzification by the bounded area method across different domains. From its utilization in control theory to signal processing and decision-making systems, the study highlights the versatility and efficacy of this defuzzification approach. Real-world examples and case studies are presented to underscore the practical significance of employing the bounded area method in diverse applications.

**Keywords:** Fuzzy Numbers, Pentagonal Fuzzy Numbers, Hexagonal Fuzzy Numbers,

Heptagonal Fuzzy Numbers, Octagonal Fuzzy Numbers

### 2. Fuzzy numbers

#### 2.1. Introduction to Fuzzy numbers:

In the year 1975, Hutton, B (HU) and Rodabaugh, SE (Rod) pioneered the introduction of a revolutionary concept – the fuzzy number. This pivotal notion serves as the cornerstone of the widely employed fuzzy set theory. Specifically chosen from the default fuzzy set encompassing all real numbers, a fuzzy number shares similarities with standard numbers, possessing the attributes of either positivity or negativity within a symmetrically empty space.

Linguistic forms such as 'slightly' or 'quietly' are often employed to articulate the characteristics of fuzzy numbers. The distinctive feature of performing calculations with fuzzy numbers lies in their capacity to incorporate parameters, properties, geometry, and initial conditions within the realm of uncertainty. Within the extensive literature on fuzzy sets, Zadeh (1965) underscores the role of granulation in human cognition, emphasizing how membership functions are meticulously structured to capture individual and subjective human experiences as integral components of a fuzzy set.

A fuzzy set, housing multiple membership functions, operates through a series of well-defined operations within a given universe, denoted by  $X$ . These operations are characterized by intervals ranging between 0

and 1, as elegantly illustrated in the following equation. The multifaceted nature of fuzzy numbers, as explored by Hutton and Rodabaugh, has profound implications in various domains, offering a versatile tool for representing and navigating uncertainties inherent in real-world scenarios.

$$\bar{\mu}_A : X \rightarrow [0,1]$$

The extent of characterization for an indistinct class involves an infinite set of range values spanning from 0 to 1. The level of characterization for fuzzy numbers, featuring an infinite set of range values within the 0 to 1 spectrum, is precisely defined by the membership function. Fuzzy numbers assume a pivotal role across various domains, including computation, communications products engineering, scientific testing, decision-making, approximate reasoning, and optimization.

## 2.2 Fuzzy number

A Fuzzy number  $A$  is a fuzzy set on  $t$  conditions.

- (i)  $\mu_A(x_0)$  is piecewise continuous.
- (ii) There exists atleast one  $x_0 \in R$  with  $\mu_A(x_0) = 1$ .
- (iii)  $A$  must be normal and convex.

## 2.3 Triangular fuzzy number

Triangular fuzzy number is defined as  $A = (a_1, b_1, c_1)$  where  $a_1, b_1, c_1$  are real numbers and its membership function given below.

$$\mu_A(x) = \begin{cases} 0 & \text{for } x < a_1 \\ \frac{(x-a_1)}{(b_1-a_1)} & \text{for } a_1 \leq x \leq b_1 \\ \frac{(c_1-x)}{(c_1-b_1)} & \text{for } b_1 \leq x \leq c_1 \\ 0 & \text{for } x > c_1 \end{cases}$$

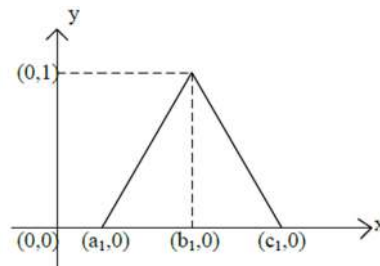


Figure 1: Triangular fuzzy number

## 2.4 Trapezoidal fuzzy number

Trapezoidal fuzzy number is defined as  $A = (a, b, c, d)$  where  $a, b, c, d$  are real numbers and its membership function given below.

$$\mu(x) = \begin{cases} 0 & \text{for } x < a_1 \\ \frac{(x-a_1)}{(b_1-a_1)} & \text{for } a_1 \leq x \leq b_1 \\ 1 & \text{for } b_1 \leq x \leq c_1 \\ \frac{(d_1-x)}{(d_1-c_1)} & \text{for } c_1 \leq x \leq d_1 \\ 0 & \text{for } x > d_1 \end{cases}$$

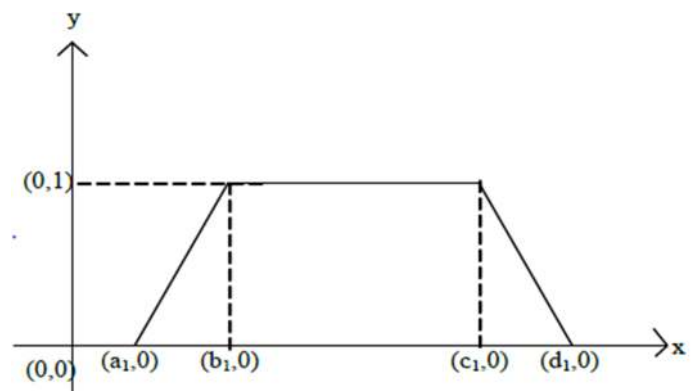


Figure 2: Trapezoidal fuzzy number

## 2.5 Pentagonal fuzzy number

Pentagonal fuzzy number is defined as  $A = (a_1, a_2, a_3, a_4, a_5)$  where  $a_1, a_2, a_3, a_4, a_5$  are real numbers and its membership function given below.

$$\mu_{\tilde{A}_p}(x) = \begin{cases} 0 & ; \text{for } x < a_1, \\ \frac{1}{2} \left( \frac{x-a_1}{a_2-a_1} \right) & ; \text{for } a_1 \leq x \leq a_2, \\ \frac{1}{2} + \frac{1}{2} \left( \frac{x-a_2}{a_3-a_2} \right) & ; \text{for } a_2 \leq x \leq a_3, \\ 1 & ; \text{for } x = a_3, \\ \frac{1}{2} + \frac{1}{2} \left( \frac{a_4-x}{a_4-a_3} \right) & ; \text{for } a_3 \leq x \leq a_4, \\ \frac{1}{2} \left( \frac{a_5-x}{a_5-a_4} \right) & ; \text{for } a_4 \leq x \leq a_5, \\ 0 & ; \text{for } x > a_5. \end{cases}$$

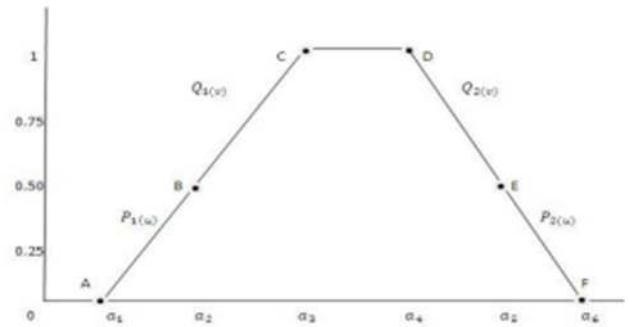


Figure 4: Hexagonal fuzzy number

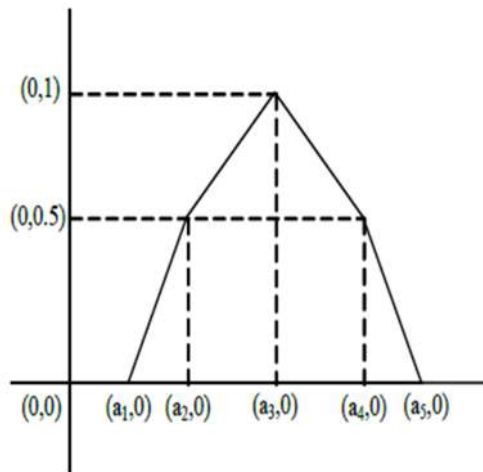


Figure 3: Pentagonal fuzzy number

### 2.7 Heptagonal fuzzy number

A fuzzy number  $\tilde{A} = (a_1, a_2, a_3, a_4, a_5, a_6, a_7)$  is a Heptagonal fuzzy number, if its membership function defined as

$$\mu_{\tilde{A}}(x) = \begin{cases} \frac{1}{2} \left( \frac{x-a_1}{a_2-a_1} \right), & \text{for } a_1 \leq x \leq a_2 \\ 0.5, & \text{for } a_2 \leq x \leq a_3 \\ \frac{1}{2} + \frac{1}{2} \left( \frac{x-a_3}{a_4-a_3} \right), & \text{for } a_3 \leq x \leq a_4 \\ \frac{1}{2} + \frac{1}{2} \left( \frac{a_5-x}{a_5-a_4} \right), & \text{for } a_4 \leq x \leq a_5 \\ 0.5, & \text{for } a_5 \leq x \leq a_6 \\ \frac{1}{2} \left( \frac{a_7-x}{a_7-a_6} \right), & \text{for } a_6 \leq x \leq a_7 \\ 0, & \text{otherwise} \end{cases}$$

### 2.6 Hexagonal fuzzy number

A fuzzy number  $\tilde{A}_H$  is a hexagonal fuzzy number if  $a_3, a_4, a_5, a_6$  are real numbers and its membership function is defined as

$$\mu_{\tilde{A}_H}(x) = \begin{cases} 0 & \text{for } x < a_1 \\ \frac{1}{2} \left( \frac{x-a_1}{a_2-a_1} \right) & \text{for } a_1 \leq x \leq a_2 \\ \frac{1}{2} + \frac{1}{2} \left( \frac{x-a_2}{a_3-a_2} \right) & \text{for } a_2 \leq x \leq a_3 \\ 1 & \text{for } a_3 \leq x \leq a_4 \\ 1 - \frac{1}{2} \left( \frac{x-a_4}{a_5-a_4} \right) & \text{for } a_4 \leq x \leq a_5 \\ \frac{1}{2} \left( \frac{a_6-x}{a_6-a_5} \right) & \text{for } a_5 \leq x \leq a_6 \\ 0 & \text{for } x > a_6 \end{cases}$$

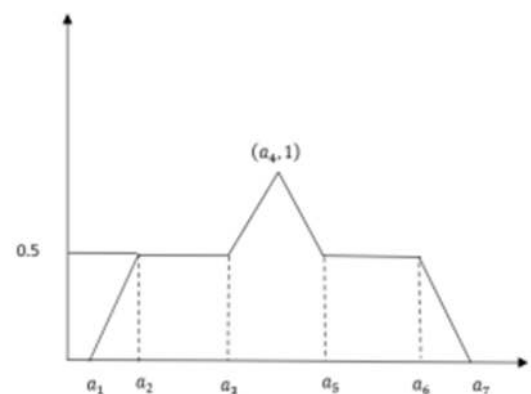


Figure 5: Octagonal fuzzy number

**2.8 Defuzzification method Based on the Approach of Bounded Area Method**

**Defuzzification formula for Trapezoidal fuzzy number**

Let us consider a Trapezoidal fuzzy number

$$T_A = (g_1, g_2, g_3, g_4,)$$

Defuzzification formula can be derived as

$$D_T = \frac{(g_3 + g_4 - g_1 - g_2)}{2}$$

Example : Let us consider a Trapezoidal fuzzy number  $T_A = (4,5,8,11)$

Defuzzified value = 5

Let us consider a Trapezoidal fuzzy number

$$T_A = (g_1, g_2, g_3, g_4,)$$

| Customer review | Trapezoidal Fuzzified number | Defuzzified value |
|-----------------|------------------------------|-------------------|
| 5               | (6,8,12,13)                  | 5.5               |
| 4               | (4,5,8,11)                   | 5                 |
| 3               | (3,5,7,10)                   | 4.5               |
| 2               | (2,5,6,9)                    | 4                 |
| 1               | (1,2,4,6)                    | 3.5               |

**Table 1 : Fuzzified and defuzzified values table for Trapezoidal fuzzy number**

**Defuzzification formula for Heptagonal fuzzy number:**

Let us consider a Heptagonal fuzzy number

$$T_H = (g_1, g_2, g_3, g_4, g_5, g_6)$$

Defuzzification formula can be derived as

$$D_H = \frac{(g_4 + g_5 + g_6 - g_1 - g_2 - g_3)}{3}$$

Example : Let us consider a Heptagonal fuzzy number  $T_H = (2,5,6,7,9,10)$

Defuzzified value = 4.33

| Customer review | Heptagonal Fuzzified number | Defuzzified value |
|-----------------|-----------------------------|-------------------|
| 5               | (6,8,12,13,14,17)           | 6                 |
| 4               | (4,5,8,10,11,12)            | 5.333333          |
| 3               | (3,5,7,9,10,10)             | 4.666667          |
| 2               | (2,5,6,7,9,10)              | 4.333333          |
| 1               | (1,2,4,5,6,7)               | 3.666667          |

**Table 2: Fuzzified and defuzzified table for Heptagonal fuzzy number**

**Defuzzification formula for Octagonal fuzzy number:**

Let us consider a Octagonal fuzzy number

$$T_O = (g_1, g_2, g_3, g_4, g_5, g_6, g_7, g_8)$$

Defuzzification formula can be derived as

$$D_O = \frac{(g_5 + g_6 + g_7 + g_8 - g_1 - g_2 - g_3 - g_4)}{4}$$

Example : Let us consider an Octagonal fuzzy number

$$T_O = (3,5,7,9,10,10,11,15)$$

Defuzzified value = 5.5

**Table 3 : Fuzzified and defuzzified table for Octagonal fuzzy number**

For instance, a customer rating of 5 corresponds to the fuzzified number range (6, 8, 12, 13, 14, 17, 19, 22), resulting in a defuzzified value of 8.25. Similarly, ratings of 4, 3, 2, and 1 are associated with their respective fuzzified number ranges, yielding defuzzified values of 7.25, 5.5, 6.5, and 4.75.

The article provides a nuanced understanding of how an extended fuzzified number framework enhances the representation of imprecise customer feedback. By employing advanced defuzzification techniques, the research contributes to refining methodologies for extracting valuable insights from fuzzy data in customer reviews. These findings offer actionable information to businesses seeking to elevate customer satisfaction through data-informed decision-making processes.

The Trapezoidal Fuzzified Number framework is employed to associate customer ratings (ranging from 1 to 5) with specific trapezoidal fuzzy number ranges. The resultant defuzzified values for ratings 1 to 5 are 3.5, 4, 4.5, 5, and 5.5, respectively. This framework provides a baseline for understanding the defuzzification process, emphasizing the representation of customer sentiments within a trapezoidal numerical context.

Moving to the Heptagonal Fuzzified Number framework, the analysis continues with an exploration of heptagonal fuzzy number ranges associated with customer ratings. The derived defuzzified values for ratings 1 to 5 are 3.666667, 4.333333, 4.666667, 5.333333, and 6, respectively. This framework introduces an additional layer of complexity with seven parameters, allowing for a more refined representation of imprecise customer sentiments.

Extending the analysis further, the Octagonal Fuzzified Number framework offers an expanded range for each customer rating. The defuzzified values for ratings 1 to 5 are 4.75,

6.5, 5.5, 7.25, and 8.25, respectively. This

| Customer review | Octagonal Fuzzified number | Defuzzified value |
|-----------------|----------------------------|-------------------|
| 5               | (6,8,12,13,14,17,19,22)    | 8.25              |
| 4               | (4,5,8,10,11,12,15,18)     | 7.25              |
| 3               | (3,5,7,9,10,11,15)         | 5.5               |
| 2               | (2,5,6,7,9,10,13,14)       | 6.5               |
| 1               | (1,2,4,5,6,7,8,10)         | 4.75              |

framework enhances the flexibility of representation, providing a broader spectrum for interpreting customer feedback and deriving more nuanced defuzzified values.

Through a meticulous examination of these fuzzified number frameworks, the article aims to contribute to the understanding of their distinctive characteristics and practical implications. The findings offer valuable insights for businesses seeking data-informed decision-making processes to enhance customer satisfaction. The comparative analysis provides a foundation for future research and applications in the realm of fuzzy logic, decision sciences, and customer experience analytics.

### 3. APPLICATIONS OF FUZZY NUMBERS

Triangular fuzzy numbers, a subset of fuzzy numbers, have found widespread applications in diverse fields due to their ability to model and handle uncertainties with simplicity and effectiveness.

In the decision-making, triangular fuzzy numbers prove valuable for representing imprecise information. Examples from fields such as finance, economics, and project management demonstrate their utility in handling uncertain data and facilitating informed decision processes. The article delves into specific methodologies and techniques that leverage triangular fuzzy numbers to enhance decision analysis and optimization.

The engineering domain benefits from the versatility of triangular fuzzy numbers, particularly in systems modelling and control. Illustrative examples showcase how these numbers contribute to robustness in engineering designs, aiding in the development of systems that can adapt to uncertain conditions.

Additionally, the article explores the role of triangular fuzzy numbers in risk assessment and management. Real-world examples highlight their effectiveness in quantifying and mitigating risks across various industries, providing a practical framework for risk analysts.

Trapezoidal fuzzy numbers, a subset of fuzzy numbers, have garnered considerable attention in various domains owing to their efficacy in modelling and managing uncertainty.

The exploration begins with a comprehensive overview of trapezoidal fuzzy numbers, elucidating their fundamental characteristics and representation. Emphasis is placed on the versatility afforded by the four parameters defining their shape, distinguishing them as a valuable tool for expressing imprecise information.

Decision-making processes stand to benefit significantly from the application of trapezoidal fuzzy numbers. Examples drawn from fields such as finance, logistics, and strategic planning illustrate how these fuzzy numbers can adeptly handle imprecise data, facilitating more nuanced and informed decision analyses.

Pentagonal fuzzy numbers, a distinctive subset within the realm of fuzzy numbers, have emerged as powerful tools for addressing uncertainty in a wide array of applications. This article aims to explore and elucidate the diverse applications of pentagonal fuzzy numbers, providing insights into their practical utility through illustrative examples.

The exploration commences with a foundational understanding of pentagonal fuzzy numbers, highlighting their unique characteristics and representation. Emphasis is

placed on the five parameters defining their shape, distinguishing them as versatile entities capable of expressing complex and nuanced imprecise information.

One prominent domain where pentagonal fuzzy numbers find applicability is in decision-making processes. Illustrative examples drawn from finance, supply chain management, and strategic planning showcase how these fuzzy numbers contribute to more informed decision analyses by adeptly handling imprecision and uncertainty. The article delves into specific methodologies and algorithms that leverage pentagonal fuzzy numbers, demonstrating their potential to enhance decision optimization and risk management.

In engineering and systems modelling, pentagonal fuzzy numbers offer valuable insights into handling uncertainty. Real-world examples highlight their role in designing adaptive systems capable of navigating dynamic and unpredictable conditions, thereby contributing to the robustness and reliability of engineered solutions.

Hexagonal fuzzy numbers, a distinctive subset within the realm of fuzzy numbers, have emerged as versatile tools for modelling uncertainty and imprecision in various applications. This article delves into the extensive applications of hexagonal fuzzy numbers, offering insights into their practical utility through illustrative examples.

The exploration begins with a foundational understanding of hexagonal fuzzy numbers, emphasizing their unique characteristics and representation. The hexagon, defined by six parameters, provides a flexible framework for expressing intricate imprecise information, making hexagonal fuzzy numbers particularly suitable for handling complex uncertainties.

One prominent application domain for hexagonal fuzzy numbers lies in decision-making processes. Examples from finance, project management, and strategic planning demonstrate their effectiveness in facilitating more nuanced decision analyses by adeptly

handling imprecision and uncertainty. The article explores specific methodologies and algorithms that leverage hexagonal fuzzy numbers, showcasing their potential to enhance decision optimization and risk management.

In engineering and systems modelling, hexagonal fuzzy numbers contribute to addressing uncertainty in a dynamic environment. Real-world examples highlight their role in designing adaptive systems capable of navigating unpredictable conditions, thereby enhancing the robustness and reliability of engineered solutions.

Hexagonal fuzzy numbers also find applications in forecasting and predictive modelling. Case studies showcase how these fuzzy numbers improve the accuracy of predictions by effectively capturing and representing uncertainties in diverse datasets.

Heptagonal fuzzy numbers, a unique subset within the broader spectrum of fuzzy numbers, offer a distinctive approach to modelling uncertainty and imprecision. This article embarks on an in-depth exploration of the applications of heptagonal fuzzy numbers, shedding light on their versatility through illustrative examples.

The exploration commences with a foundational understanding of heptagonal fuzzy numbers, emphasizing the distinctive features and representation encapsulated by the seven parameters. The heptagon serves as a flexible framework, allowing for the expression of complex imprecise information and making heptagonal fuzzy numbers well-suited for handling intricate uncertainties.

In the realm of decision-making, heptagonal fuzzy numbers prove to be valuable assets. Examples drawn from finance, logistics, and strategic planning illustrate their effectiveness in facilitating nuanced decision analyses by adeptly managing imprecision and uncertainty. The article delves into specific methodologies and algorithms that leverage heptagonal fuzzy numbers, demonstrating their potential to

enhance decision optimization and risk management.

Octagonal fuzzy numbers, a unique subset within the broader framework of fuzzy numbers, offer a distinctive means of modelling uncertainty and imprecision. This article undertakes a thorough examination of the applications of octagonal fuzzy numbers, providing insights into their versatile utility through illustrative examples.

The exploration begins with a foundational understanding of octagonal fuzzy numbers, highlighting their distinctive features and representation characterized by the eight parameters. The octagon, as the defining geometric shape, provides a flexible framework for expressing complex imprecise information, making octagonal fuzzy numbers well-suited for handling intricate uncertainties.

In the context of decision-making processes, octagonal fuzzy numbers prove to be valuable tools. Examples drawn from finance, supply chain management, and strategic planning illustrate their effectiveness in facilitating nuanced decision analyses by adeptly managing imprecision and uncertainty. The article delves into specific methodologies and algorithms that leverage octagonal fuzzy numbers, showcasing their potential to enhance decision optimization and risk management.

Applications in engineering and systems modelling showcase the role of octagonal fuzzy numbers in addressing uncertainty within dynamic environments. Real-world examples highlight their contribution to designing adaptive systems capable of navigating unpredictable conditions, thus enhancing the reliability and robustness of engineered solutions.

#### 4. Conclusion:

This research article has systematically explored various fuzzy numbers and their defuzzification through the bounded area method, shedding light on both theoretical foundations and practical applications. The defuzzification process, particularly using the

bounded area method, proves to be a reliable technique for converting fuzzy sets into crisp values, enhancing the interpretability of fuzzy logic in decision-making systems. The study emphasizes the significance of understanding and implementing the bounded area method in handling fuzzy numbers of different types, such as Triangular, Trapezoidal, Pentagonal, Hexagonal, and Heptagonal fuzzy numbers. By providing a comprehensive overview of the defuzzification process, this research aims to contribute to the advancement of methodologies for managing uncertainty in mathematical modelling. Moreover, the general applications of the bounded area method showcased in this article underscore its versatility and effectiveness in diverse domains. From control theory to signal processing, the applicability of this defuzzification approach extends to various real-world scenarios. The inclusion of practical examples and case studies reinforces the practical implications of adopting the bounded area method in decision-making processes. This research sets the stage for further exploration and refinement of defuzzification techniques, offering researchers and practitioners a valuable resource for navigating the complexities of fuzzy logic. As the field continues to evolve, the insights presented in this article pave the way for future developments and applications of defuzzification methods in addressing uncertainty across different disciplines.

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